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2642

PATENT

Case Docket No.: **37770**

In re Application of: **John C. MEARS, et al.**

Serial No.: **09/400,320**

Patent Art Unit: **2642**

Filed: **September 21, 1999**

Examiner: **TIEU, Benny Quoc**

For: **A CONTACT CENTER SYSTEM CAPABLE OF
HANDLING MULTIPLE MEDIA TYPES OF CONTACTS
AND METHOD FOR USING THE SAME**

ASSISTANT COMMISSIONER FOR PATENTS
Washington, D.C. 20231

Transmitted herewith is an Amendment in the above-identified application:

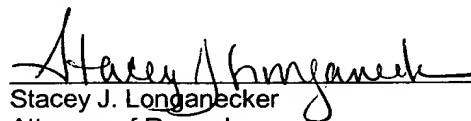
- ☐ Applicant claims small entity status. See 37 CFR 1.27.
- ☐ No additional fee is required.

The fee has been calculated as shown below:

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST NO. PREVIOUSLY PAID FOR	PRESENT EXTRA	SMALL ENTITY		OTHER THAN A SMALL ENTITY	
				RATE	ADDIT. FEE	RATE	ADDIT. FEE
TOTAL	34	- 24 =	10	x 25 = \$		10 X 50 =	\$500.00
INDEP	9	- 3 =	6	x 100 = \$		6 X 200 =	\$1,200.00
<input type="checkbox"/> FIRST PRESENTATION OF MULT. DEP. CLAIM				+ 180 = \$		+ 360 = \$	
If the difference in Col. 1 is less than zero, enter "0" in Col. 2				TOTAL	\$	TOTAL	\$1,700.00

- ☒ Applicant(s) petition(s) for an extension of 3 month(s) to respond and submits herewith the fee of \$1,020.00.
- ☐ Please charge my Deposit Account No. 18-2220 in the amount of \$_____. A duplicate copy of this sheet is attached.
- ☒ A check in the amount of \$2,720.00 is attached.
- ☒ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 18-2220. A duplicate copy of this sheet is attached.
- ☒ Any additional excess claim fees under 37 C.F.R. § 1.16.
- ☒ Any additional patent application processing fees under 37 C.F.R. § 1.17.

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